Chase Payments FTU-v2 Emails FINAL Content (CMC-43042)

Chase Payments Segment Team: Grace Chang (Marketer), Karena Chen (Analyst)

XD Creative Dev: Ryan-Vincent Alvarez (Design), Suzanne Richards (Copy)

CMC Email Dev/ Eloqua Build: Julie Kerr (CMC Payments Marketer), Ryan Robles (HTML Dev Lead)

Launch Date: Tuesday, April 30, 2019

PowerPoint Shared Location (Contact: Julie Kerr, CMC Payments):

https://docs.google.com/presentation/d/1XTtfKsx6 RY5dsPAiiQccx92EvwEFgSrOH0RSo6718/edit?usp=sharing

Data/ Eloqua Build Requirements (Contact: Julie Kerr, CMC Payments):

https://docs.google.com/spreadsheets/d/1MsRGqbYZ9fTGVJmnSJ5c9mxlJhGWsVjMRL8uAUSylis/edit?usp=sharing

Email 1-v2:

Day 0-3, Merch-Acct-Open-Date= past 0-3 Days

Eloqua Creative Name:

43042-CMC-US-SBG-QBO_PMTS-FTU-v2:ChasePmts_EM-1_Day_0-3_ Merch-Acct-Open-Date=0-3-Days

Eloqua Creative Location:

https://secure.p03.eloqua.com/Main.aspx#emails&id=15593

Email Links & URLs

"Sign in" (link):

https://qbo.intuit.com/login

Create invoice [button]:

https://qbo.intuit.com/login?pagereq=invoice

Watch the video (link): https://youtu.be/k3-j0mmgoZA

Check it out (link):

https://attendee.gotowebinar.com/rt/108137117719037

5170?source=Payments+FTU+EM

SL: Say hi to QuickBooks Payments.

PH: You're ready to take card & bank payments.



See money sooner



Get paid with a click

Select your payment methods to put a **Pay now** button on your invoice.

Watch the video

Let them pay online

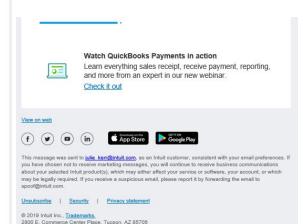
Customers select **Pay now**, and your payment is headed to your bank.





See every move

Find out when customers view and pay invoices. And track money all the way to your account.



Intuit powering turbotax a quickbooks proconnect mint

Email 2-v2:

Day 0-40, PE-Invoice-Sent

Eloqua Creative Name:

43042-CMC-US-SBG-QBO PMTS-FTU-v2:ChasePmts EM-2 Day 0-40 PE-Invoice-Sent

Eloqua Creative Location:

https://secure.p03.elogua.com/Main.aspx#emails&id=15594

Email Links & URLs

"Sign in" (link):

https://qbo.intuit.com/login

Find out how [button]:

https://quickbooks.intuit.com/ftu/payments/setup/#take

payments

SL: Your first clickable invoice is on the way. PH: Check out all the ways you could get paid.



Sign in



Get paid your way

Whether it's nearby or far away, you've got options.

Find out how

So many ways to get paid



Send invoices with Pay now buttons that can get you paid up to 3x faster.*



In person

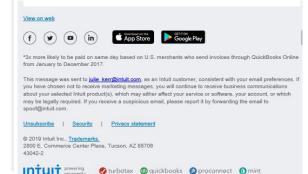
Enjoy a free mobile card reader to accept payments on the go.



Key in credit or debit card numbers for payments from remote customers.



Send invoices automatically with recurring payments.



Email 3 - New: Day 0-40, Paid-on-Intuit-Rails

Eloqua Creative Name:

43042-CMC-US-SBG-QBO_PMTS-FTU-v2:ChasePmts_EM-3_Day_0-40 Paid-on-Intuit-Rails

Eloqua Creative Location:

https://secure.p03.eloqua.com/Main.aspx#emails&id=15595

Email Links & URLs

"Sign in" (link):

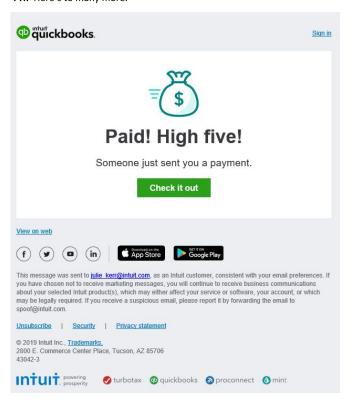
https://qbo.intuit.com/login

Check it out [button]:

https://gbo.intuit.com/app/sales

https://qbo.intuit.com/login?pagereq=sales (NEW, per 5.02 Request from Grace Chang. Added to Eloqua HTML on 5.02.19, 5:35pm PT).

SL: You just got a payment. **PH:** Here's to many more.



Email 4b - New:

Day 7-30, Paid-Outside-of-Intuit-Rails

Eloqua Creative Name:

43042-CMC-US-SBG-QBO_PMTS-FTU-v2:ChasePmts_**EM-4b_**Day_7-30 Paid-Outside-of-Intuit-Rails

Eloqua Creative Location:

https://secure.p03.eloqua.com/Main.aspx#emails&id=15596

Email Links & URLs

"Sign in" (link):

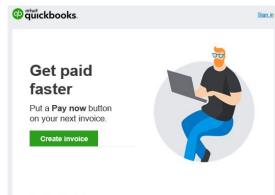
https://qbo.intuit.com/login

Create invoice [button]:

https://qbo.intuit.com/login?pagereq=invoice

SL: Put a Pay now button on it.

PH: And watch automated accounting in action.



Let's do this



Get paid with a click

Select your payment methods to put a **Pay now** button on your invoice.

Watch the video

Let them pay online

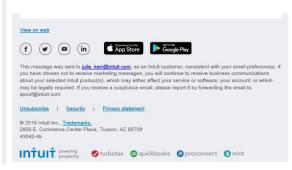
Customers select **Pay now**, and your payment is headed to your bank.





See every move

Find out when customers view and pay invoices. And track money all the way to your account.



Email 5-v2:

Day 10, NO-Inv-Created or NO-Inv-Sent

Eloqua Creative Name:

43042-CMC-US-SBG-QBO_PMTS-FTU-v2:ChasePmts_EM-5_Day_10 NO-Inv-Created or NO-Inv-Sent

Eloqua Creative Location:

https://secure.p03.elogua.com/Main.aspx#emails&id=15597

Email Links & URLs

"Sign in" (link):

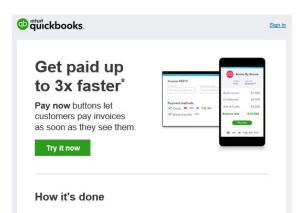
https://qbo.intuit.com/login

Try it now [button]:

https://qbo.intuit.com/login?pagereq=invoice

SL: Together you'll get paid fast.

PH: We'll track payments and update books, too.





Get paid with a click

Select your payment methods to put a Pay now button on your invoice.

Watch the video

Let them pay online

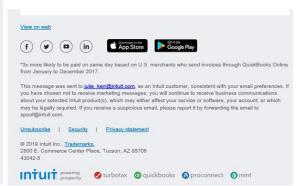
Customers select Pay now, and your payment is headed to your bank.





See every move

Find out when customers view and pay invoices. And track money all the way to your account.



Email 6-v2:

Day 20, NO-Inv-Created or NO-Inv-Sent

Eloqua Creative Name:

43042-CMC-US-SBG-QBO_PMTS-FTU-v2:ChasePmts_EM-6_Day_20 NO-Inv-Created or NO-Inv-Sent

Eloqua Creative Location:

https://secure.p03.eloqua.com/Main.aspx#emails&id=15598

Email Links & URLs

"Sign in" (link):

https://qbo.intuit.com/login

Try it now [button]:

https://qbo.intuit.com/login?pagereq=invoice

SL: Have invoicing questions?

PH: We'll tell you how to get paid fast.

@ quickbooks.





Get paid faster with these tips



Get to the point

Tell your customers exactly what they bought and what it cost.



Shorten your terms

Try reducing the amount of days to pay.



Use Pay now buttons

Pay-enabled invoices are 3x more likely to get paid on the same day you send them.*

Add a Pay now button to your next invoice

- Select the payment methods.
- Save and send your invoice.
- Sit back and watch the money roll in.

Try it now



Chase Payments FTU Emails New V2 vs. Old V1 side-by-side content

Email 1-v2 (CMC-43042): Day 0-3, Merch-Acct-Open-Date= past 0-3 Days

SL: Say hi to QuickBooks Payments.

PH: You're ready to take card & bank payments.



Welcome to QuickBooks Payments

You're just an invoice away from getting paid.

Create invoice



See money sooner



Get paid with a click

Select your payment methods to put a **Pay now** button on your invoice.

Watch the video

Let them pay online

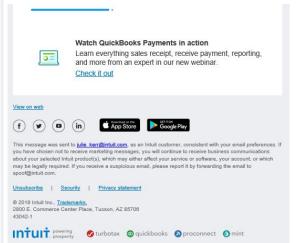
Customers select **Pay now**, and your payment is headed to your bank.





See every move

Find out when customers view and pay invoices. And track money all the way to your account.



Previous Version 1 of Email 1:

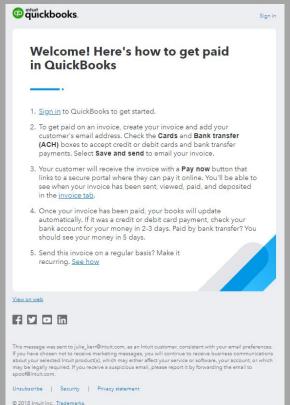
Live from 12.20.18 – 4.29.19. Replaced with NEW Version 2 creative on 4.30.19.

Email 1-v1 (CMC-42272): Day 0-3, Merch-Acct-Open-Date= past 0-3 Days

SL: It's official! Say hi to QuickBooks Payments.

2800 E. Commerce Center Place, Tucson, AZ 85706

PH: You're approved to take card & bank payments.



Email 2-v2 (CMC-43042): Day 0-40, PE-Invoice-Sent

SL: Your first clickable invoice is on the way.

PH: Check out all the ways you could get paid.







Get paid your way

Whether it's nearby or far away, you've got options.

Find out how

So many ways to get paid



Online

Send invoices with **Pay now** buttons that can get you paid up to 3x faster.*



In person

Enjoy a free mobile card reader to accept payments on the go.

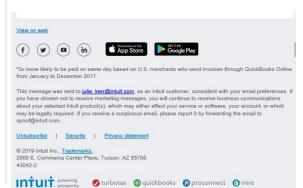


Key in credit or debit card numbers for payments from remote customers



Scheduled

Send invoices automatically with recurring payments



Previous Version 1 of Email 2:

Live from 12.20.18 – 4.29.19. Replaced with NEW Version 2 creative on 4.30.19.

Email 2-v1 (CMC-42272): Day 0-40, PE-Invoice-Sent

SL: Hooray! You just sent your first pay-enabled invoice.

PH: Check out all the ways to get paid.







Get paid all the ways

Then sit back and watch money roll in



Online: Send invoices with a Pay now button. Check whether you want to accept cards or bank transfer from the top and select Save and send. Your pay-enabled invoice is on its way! See how



In person: Swipe cards with your free mobile card reader. Get yours now



Remote: Key in customer credit or debit card numbers to take payment from remote customers. Collect payment on an invoice or create a new one for work done. See how

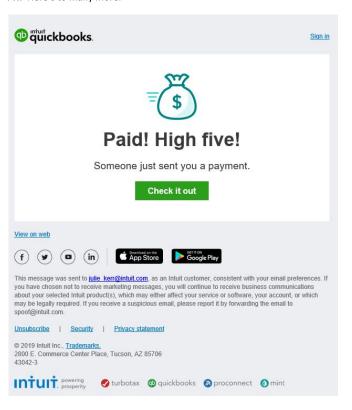


Recurring payments: Have customers who pay weekly or monthly? Set up recurring payments

Email 3 (New!) - CMC-43042: Day 7-30, Paid-on-Intuit-Rails

SL: You just got a payment.

PH: Here's to many more.

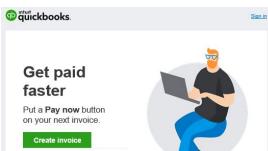




Email 4b (New!) - CMC-43042: Day 7-30, Paid-Outside-of-Intuit-Rails

SL: Put a Pay now button on it.

PH: And watch automated accounting in action.



Let's do this



Get paid with a click

Select your payment methods to put a **Pay now** button on your invoice.

Watch the video

Let them pay online

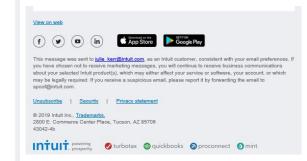
Customers select Pay now, and your payment is headed to your bank.





See every move

Find out when customers view and pay invoices. And track money all the way to your account.



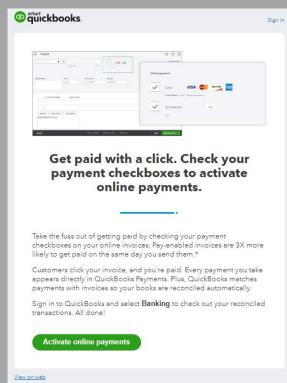
Previous Email 4 REPLACED with NEW Email 4b population & creative:

Live from 12.20.18 – 4.29.19. Replaced with NEW 4b email on 4.30.19.

Email 4 (CMC-42272): Day 7-30, NON-PE-Inv-Sent & PE-Inv-NOT-Sent

SL: Have you activated online payments? Set up is easy!

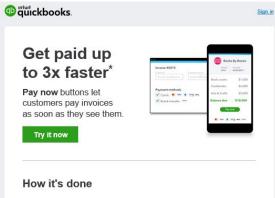
PH: Here's how to help customers pay you faster.



Email 5-v2 (CMC-43042): Day 10, NO-Inv-Created or NO-Inv-Sent

SL: Together you'll get paid fast.

PH: We'll track payments and update books, too.







Get paid with a click

Select your payment methods to put a Pay now button on your invoice.

Watch the video

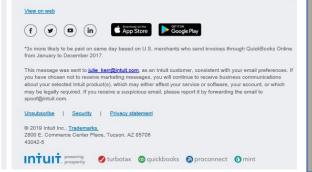
Let them pay online

Customers select Pay now, and your payment is headed to your bank.



See every move

Find out when customers view and pay invoices. And track money all the way to your account

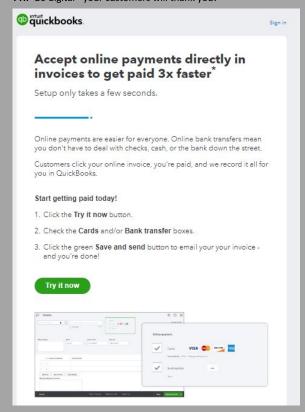


Previous Version 1 of Email 5:

Live from 12.20.18 – 4.29.19. Replaced with NEW Version 2 creative on 4.30.19.

Email 5-v1 (CMC-42272): Day 10, NO-Inv-Created or NO-Inv-Sent

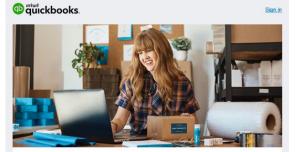
SL: Get paid faster with simple online payments. PH: Go digital - your customers will thank you!



Email 6-v2 (CMC-43042): Day 20, NO-Inv-Created or NO-Inv-Sent

SL: Have invoicing questions?

PH: We'll tell you how to get paid fast.



Get paid faster with these tips

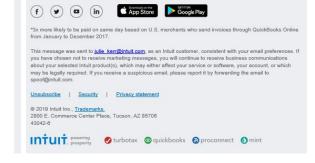
- Get to the point
 - Tell your customers exactly what they bought and what it cost.
- Shorten your terms
 Try reducing the amount of days to pay.
- Use Pay now buttons
 Pay-enabled invoices are 3x more likely to get paid on the same day you send them.*

Add a Pay now button to your next invoice

- 1. Select the payment methods.
- Save and send your invoice.

Try it now

3. Sit back and watch the money roll in.



View on web

Previous Version 1 of Email 6:

Live from 12.20.18 – 4.29.19. Replaced with NEW Version 2 creative on 4.30.19.

Email 6-v1 (CMC-42272): Day 20, NO-Inv-Created or NO-Inv-Sent

SL: Have invoicing questions?

PH: Here's how to get your invoices paid fast.

